



National Meat Industry
Training Advisory Council Limited
MINTRAC Scholarship Program

E M P L O Y E E U P S K I L L I N G S C H O L A R S H I P

Christian Schuster

MINTRAC Employee Upskilling scholarship 2005 - 2006

Chiller, Assessor/Boner

Australia Meat Holdings

Qualification: Diploma of Business, Frontline Management

Tertiary Institution: TAFE Queensland [Barrier Reef - Townsville]

The Scholarship

The MINTRAC grant helped me immensely to undertake and participate in my studies. Their financial and administration support were the main factors that helped me through my studies. I would not have taken up studying for the Diploma had I not been given the financial assistance from MINTRAC. Financial and administrative support provided by MINTRAC was very helpful. The rapid reimbursements made it easy for me to have money to pay for the next modules. The workshop gave me varied ways of tackling my assessments and helped me know how and where to look for information required

Personal benefits of the study

Completing the Diploma has benefited me by increasing my knowledge and views about business and its involvements. It has taught me various ways on how to become an effective leader in the modern society. Some of the personal benefits I have gained include:-

- a nationally recognised and portable qualification
- potential career prospects
- a university articulation pathway
- improved management skills. (Time management & verbal communication skills to operate effectively and to ensure positive flow of information between teams)
- continuing professional development
- industry support and endorsement.

Benefits to the company

At the moment I'm waiting for a chance to be part of AMH's management team. If an opportunity comes my way, I will be well equipped as a leader. A leader that has the ability to see and understand why people do the things they do. A leader who has the ability to communicate the company's message to the team, in a way that is more easily accepted by team members. A leader who can gain a level of trust amongst the workers and a leader that workers will be more willing to discuss and solve issues with, rather than letting them escalate. I would like to say that Australia Meat Holdings has gained a leader, with modern, professional and effective leadership qualities.

Benefits to the industry

I feel the meat industry will benefit from people who take this Diploma by gaining modern leaders.

Today's Frontline Managers have a major leadership role and are responsible for facilitating, developing and supporting team cooperation within a strategic framework. They look at the big picture and often evaluate the direction of the organisation, the standards, ethics and values they display will to a significant degree, have effects on the performance of both individuals and teams within an organisation. Studying the diploma has taught me how :-



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- to identify the roles and responsibilities of Frontline Managers.
- to identify and correct key performance indicators [KPI]
- to evaluate the strategic issues Frontline Managers play in assisting their organisation
- to demonstrate the ability to provide effective leadership through the management of people, information, operations and resources to achieve business objectives in a team-based environment.



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